

2 0 1 0 I N R E V I E W



BELIEVING

ALL IS
WITHIN
REACH



COMMUNITY
MEDICAL CENTERS

CLOVIS COMMUNITY
MEDICAL CENTER

COMMUNITY REGIONAL
MEDICAL CENTER

FRESNO HEART &
SURGICAL HOSPITAL

“THE VALLEY COUNTS ON US.”

Tim A. Joslin Chief Executive Officer



Dear Patients, Friends and Donor-Investors,

THIS DONOR-INVESTOR REPORT IS FILLED WITH STORIES THAT REMIND US ABOUT THE POWER OF BELIEVING. THEY ILLUSTRATE A FEW OF THE THINGS COMMUNITY MEDICAL CENTERS BELIEVES IN – AND WHAT WE CAN ACCOMPLISH TOGETHER WHEN OTHERS BELIEVE IN US.

At a time when economic and health care challenges have never been greater, we continue to strengthen our community, invest in specialists and technology, and expand to serve more families. And we remain committed to providing top-notch medical care to everyone – regardless of their circumstances.

The Valley counts on us as the region’s largest private employer. We are the only place for vital trauma, burn, inpatient mental health, in-vitro fertilization, and high-risk pregnancy and delivery care.

Support from people like you saves lives. Aided by your generous gifts, we opened a new neonatal intensive care unit to care for the most fragile newborns, we created a unique high-level treatment center for neuroscience patients and we are building towards a brighter, much bigger future with the completion of Terry’s House and a \$300 million expansion of Clovis Community.

We are the health care leader in central California and we believe all things are within reach – especially with your generous support.

Respectfully and with gratitude,

A handwritten signature in black ink, appearing to read 'T. Joslin', written over a light blue background.

Tim A. Joslin
Chief Executive Officer
Community Medical Centers

\$101 million
to local businesses

for supplies and services each year

15,000
square miles

served by Community's three hospitals

243
research projects

and clinical trials under way in Community's network

9,988
babies

born last year at Community hospitals, accounting for more than 60% of babies born in Fresno County and the equivalent of one kindergarten class a day

6,000
employees

make Community the largest private employer in the Valley

28,894
life-saving cardiac procedures

performed last year at Community's hospitals, making us the regional leader

THE HOSPITAL NETWORK YOU COUNT ON

977
patients

treated every day on average within Community's health care network

\$174 million
for charity care

and unreimbursed medical care last year, more than all other Fresno County hospitals combined

No. 5
national ranking

earned by the University of California, San Francisco's medical school, a committed partner of Community Medical Centers

675
helicopter landings

brought patients last year to Community Regional's Table Mountain Rancheria Trauma Center and Leon S. Peters Burn Center, the only comprehensive burn and Level I trauma services in central California

For **3** years

Fresno Heart & Surgical Hospital has earned numerous 5-star honors and HealthGrades' Outstanding Patient Experience Award, putting it among the top 5% of hospitals in the nation

2,278
surgeries

performed each month at Community's three hospitals



“WE WERE TOLD...
HE’S PROBABLY
NOT GOING TO
MAKE IT.”

Melvin Bell
Burn and trauma patient

THE NIGHTMARE CALL CAME JUST BEFORE DINNER ON MARCH 10, 2009.

Curt Kliewer and Teresa Bizzell were told the car their 17-year-old son was riding in had hit a truck and burst into flames, killing his two friends.

Melvin Bell was airlifted to Community Regional Medical Center, which houses the only comprehensive burn and Level 1 trauma centers between Sacramento and Los Angeles. Melvin survived with burns on 70% of his body. He lost half of his left foot and half of his right leg. He’s had 35 surgeries and spent more than a year in the hospital.

“We were told... he’s probably not going to make it,” said Curt Kliewer, Melvin’s stepdad. “Had he not had the quality and constant care that he received in the Fresno burn unit, there’s just no way he would have made it. We call them our angels.”



VITAL FAR-REACHING CARE

Last year, Community Regional cared for 2,994 trauma victims brought to the Table Mountain Rancheria Trauma Center from a service area the size of New Jersey, Rhode Island and Connecticut combined. And the Leon S. Peters Burn Center treated 685 patients last year. Nearly a third of those were children.

BELIEVING HIGHEST IN LEVEL CARE FOR ALL

“There is no amount too big or too small to give, as long as you give. Community is local and it’s a great feeling to give to a place that provides services to anybody - regardless of their ability to pay. My wife says, ‘If there are a lot of people doing a little, then it will be enough.’”

Jerry Pajouh

Owner of Weber BMW in Fresno and a longtime
Community donor-investor

To help burn and trauma patients like Melvin,
call (559) 459-2670 or log on to CommunityMedical.org/foundation.

“PEOPLE ARE SURPRISED BY THE MAGNITUDE OF WHAT WE’RE DOING.”

Dr. Jeffrey Rosenfeld
Professor and Chief of Neurology,
UCSF Fresno

INNOVATION AND TECHNOLOGY INSPIRED A NEUROLOGY EXPERT TO COME HERE.

Dr. Jeffrey Rosenfeld moved across the country for the chance to help create a unique treatment model for patients with brain, spine and nerve disorders in a hospital already equipped with world-class research and technology.

Most of the patients who come to Dr. Rosenfeld at the Central California Neuroscience Institute are facing terrifying and debilitating conditions that can rob them of their strength and coordination – and many times their lives.

The rare collection of technology and expertise on the Community Regional Medical Center campus helps neurosurgeons and neurologists provide hope. Dr. Rosenfeld wants patients to know “No matter what adversity comes their way, we’re going to do something to address it. There are hopeful alternatives at every stage of a disease. I’ll never tell anyone, ‘we’ve done all we can do for you.’”

BELIEVING IN RESEARCH & TECHNOLOGY

“What convinced my board to award the grant was the quality of services being provided by Community Regional, and the incredible facility and resources that compare with large urban areas – plus the region Community is reaching out to is so huge.”

Teri Swenson Yeager

Senior program officer at the William R. Hearst Foundation, which gave a grant to the Central California Neuroscience Institute at Community Regional



WORLD CLASS CARE AT HOME

The Central California Neuroscience Institute is just one example of our network’s commitment to providing top specialists, technology and research here in the Valley. The institute at Community Regional brings together neurosurgeons, neurologists and specialized clinical staff, leading-edge imaging, the latest research trials and UCSF faculty to provide expert patient care in 30 specialties.

To help us build our world-class Neuroscience Institute,
call (559) 459-2670 or log on to CommunityMedical.org/foundation.

“THOSE NURSES
CHANGED
THE COURSE
OF MY LIFE.”



Kelly Speigle and his son Connor
Connor's life was saved at
Clovis Community Medical Center

LABORING TO DELIVER THEIR FIRST CHILD, KELLY SPEIGLE'S WIFE WAS IN TROUBLE.

Amanda's blood pressure soared and her heart rate dropped shortly after arriving at Clovis Community Medical Center. Emergency department nurses rushed her in for a C-section. Kelly describes that scary night: "After Connor was born, the nurses needed to put a tube down his throat. The tube would only go down about an inch because of problems with his esophagus — he was choking and I was afraid he wasn't going to make it."

But Connor did survive - even with other health issues including club feet and kidney and tongue problems. Ten surgeries later, Connor is now a happy, healthy, thriving 7-year-old.

Kelly Speigle was so touched by how the Clovis nurses helped save his family that he wanted to emulate their commitment and compassion. Kelly now works at Community and is taking classes to become a nurse himself.

"If it wouldn't have been for the nurses at Clovis Community acting really quickly, I don't think Connor would have survived the night... Those nurses changed the course of my life."



INDIVIDUAL CARE FOR MORE FAMILIES

Community provides life-saving services to thousands of patients just like Kelly Speigle's wife and son — treating 145,903 patient visits in our emergency departments last year. Because of increasing needs for medical care in the Valley, Community has launched an expansion of its Clovis campus that will double the number of beds in that hospital.

BELLEIVING IN OUR MISSION

"The board and the management had enough vision to see that Clovis was going to be a growing community. So many people have been helped by this place over the years. I've had some great grandbabies born there and been a patient there myself."

Lou Herwaldt

Former Community Medical Centers board member who was instrumental in securing land for Clovis Community in the 1970s. He's also a generous donor-investor in the new Clovis expansion.

To help us expand our Clovis hospital to provide for families like the Speigles,
call (559) 459-2670 or log on to CommunityMedical.org/foundation.

OUR NEXT MAJOR OPERATION

We're in the midst of an ambitious \$300 million expansion of Clovis Community Medical Center to truly keep pace with the Valley's growth. Clovis Community CEO Craig Castro explains, "This little hospital was built to deliver 100 babies a month. We're delivering 300 now." And the same can be said for many areas of the hospital - so we're responding.

Clovis Community is transforming into the most advanced all-private-room hospital in the Valley. Today we're trusted by local families as a convenient, friendly hospital offering a wide-range of medical services. Tomorrow we'll be so much more.

"We're excited about Clovis Community's vision to bring more world-class health care amenities to our Valley, and thankful we're in a position to help make that vision a reality. It's great to see a gift make such a large impact on so many people."

Jason Liao

Executive director of the **Radin Foundation**, a longtime donor-investor which gave a significant gift towards expansion of the Clovis emergency department

"We know there is a need for more beds in this area to provide more access so our patients can stay locally. The patients we refer to Clovis Community have good experiences and this expansion will enhance their care and access. This gift is a tangible way we can serve the patients in our region."

Dr. Grant Nakamura

Medical director of Community Medical Providers who gave towards the expansion of the Clovis hospital

We invite you to be a part of the massive expansion of Clovis Community.
Call (559) 459-2670 or log on to CommunityMedical.org/foundation.

4,000 new jobs

Will provide much-needed construction jobs in this tough economy

5-stories of all-private rooms

Will grow Clovis Community to 205 beds, making it the only full-service hospital in the region with all-private rooms

Dedicated Women's & Infants' Pavilion

Will include 56 private beds, two traditional nurseries and a new Level II Special Care Nursery, in the **Leon S. and Pete P. Peters Future Generations Center**

Expanded emergency department

Will be three-times larger to accommodate a projected 50,000 visits annually

Multi-tiered parking garage

659 new parking spaces

Expanded outpatient services

Construction completed in 2009 enhanced the **Marjorie E. Radin Breast Care Center** and added four new operating rooms, a four-room endoscopy suite and an advanced fertility center

7 new high-tech operating rooms

Will allow faster scheduling of surgeries for patients and doctors



PUTTING EVERY DOLLAR TO WORK

We're investing more so that patients from the Central Valley have access to specialists and technology once only found in Los Angeles or San Francisco. In the past five years we have invested hundreds of millions to enhance medical services in our region.

DOING SO MUCH FOR SO MANY.

We'd like to thank our donor-investors for once again responding generously in 2009-2010 with more than \$6.2 million in gifts to help us care for more than 356,000 patients. We invite you to help us with such projects as Terry's House, the Clovis hospital expansion, the Central California Neuroscience Institute and our Level III neonatal intensive care unit by calling (559) 459-2670 or logging on to www.CommunityMedical.org/foundation.

In the past five years Community has...

grew to serve more

- Cared for 41% more patients, a 16,353 increase in annual hospital admissions
- Added 232 new beds in our hospitals, outpatient surgery and skilled nursing centers and six new surgical/endoscopy suites
- Opened the \$230 million trauma and critical care building at Community Regional
- Embarked on a \$300 million expansion to double the capacity of Clovis Community

invested in specialists and technology

- Opened a 65-bed highest-level neonatal intensive care unit in 2009
- Built the most advanced (Level III) fertility center between Los Angeles and Sacramento
- Installed the first 128-slice CT scanner in the region, which is fast enough to capture a three-dimensional image of a beating heart
- Received accreditation with UCSF Fresno for 10 new medical fellowships including pulmonary medicine, cardiology, minimally invasive surgery, infectious diseases and palliative care
- Featured some of the most advanced minimally-invasive operating suites with the ability to teleconference around the world

strengthened our community

- Increased spending 40% on our corporate social responsibilities, and contributed \$174 million in FY 2010 to education, charity and unreimbursed costs for Medicare/Medi-Cal
- Transformed downtown blight with the largest redevelopment project ever undertaken in Fresno County - the 58-acre academic regional medical center campus, which won the California Redevelopment Agency's Award of Excellence
- Spent \$101 million annually for supplies and services here in the Valley and created thousands of new construction jobs
- Committed to being greener, and earned awards from PG&E for energy savings and became the first of area-hospitals to institute widespread recycling

To help us continue to provide leading-edge surgical technology at Fresno Heart & Surgical Hospital, known for its bariatric and cardiac surgery excellence, call (559) 459-2670 or log on to CommunityMedical.org/foundation.

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THANKS TO OUR GENEROUS DONOR-INVESTORS

We invite you to be a part of our success and have a hand in keeping your Community strong. To join us, please call (559) 459-2670, e-mail Foundation@CommunityMedical.org or log on to CommunityMedical.org/foundation.



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COMMUNITY REGIONAL
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FRESNO HEART &
SURGICAL HOSPITAL

Community Behavioral Health • California Cancer Center • Community Subacute & Transitional Care Center
Community Health Center - Sierra • Community Medical Center - Oakhurst • Deran Kolegian Ambulatory Care Center